Hainan Airlines Name Amendment & Correction Policy Explained

Hainan Airlines Name Amendment Policy Overview

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The Hainan Airlines Name Amendment & Correction Policy allows passengers to fix minor errors in their ticket name details before travel. These corrections ensure that the name on your booking matches your passport or government-issued ID, helping you avoid check-in or boarding issues.

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Can I Amend My Name on a Hainan Airlines Ticket?

Yes, Hainan Airlines may allow limited name corrections depending on:

- Type of error
- Fare rules and ticket conditions
- Time before departure
- Booking channel used

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What Name Corrections Are Allowed?

Passengers may request corrections such as:

- Spelling mistakes in first or last name
- Missing letters or typos
- Incorrect order of names
- Title corrections (Mr, Ms, etc.)
- Minor passport mismatches

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Can I Change the Entire Passenger Name?

No, full name changes or ticket transfers are generally not allowed. Tickets must remain under the original passenger’s identity and are non-transferable.

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How Do I Request a Name Amendment?

You can request a correction through:

- Hainan Airlines customer service
- Official website booking management
- Travel agency (if booked through one)
- Airport ticket counter (limited cases)

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Is There a Fee for Name Correction?

Yes, fees may apply depending on:

- Type of correction requested
- Fare class purchased
- Route and destination
- Timing of request

Fare differences may also be charged in some cases.

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What Documents Are Required?

You may need to provide:

- Passport copy
- Government-issued ID
- Marriage certificate (if applicable)
- Legal name change document
- Booking confirmation

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When Should I Request a Name Correction?

It is best to request corrections as early as possible. Early action helps:

- Prevent check-in issues
- Avoid extra fees
- Improve approval chances
- Ensure smooth boarding process

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Can I Correct My Name Online?

Yes, simple corrections may be possible through the airline website or mobile app. Complex changes may require direct customer service assistance.

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Step-by-Step Guide to Name Amendment

Step 1: Check your booking details

Ensure your name matches your passport.

Step 2: Gather documents

Prepare valid ID or supporting proof.

Step 3: Contact support

Call ☎ +1-877-622-0707 for assistance.

Step 4: Submit correction request

Provide booking reference and correct details.

Step 5: Confirm updated ticket

Verify corrected name on your itinerary.

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Common Name Correction Scenarios

- Typing errors during booking
- Misspelled passenger names
- Legal name changes after marriage
- Passport mismatch corrections
- Incorrect name order

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Frequently Asked Questions

Can I change my name on a Hainan Airlines ticket?

Only minor corrections are allowed; full name changes are not permitted.

Can I transfer my ticket to another person?

No, tickets are non-transferable.

How much does a name correction cost?

Fees depend on fare type and correction complexity.

Can I fix spelling mistakes online?

Yes, simple corrections may be processed online.

What happens if I don’t correct my name?

You may face boarding or check-in issues.

Final Thoughts

The Hainan Airlines Name Amendment & Correction Policy is designed to help passengers fix small errors before travel. While minor corrections are often allowed, full name changes are not permitted. Acting early and providing accurate documentation ensures a smooth travel experience without last-minute complications.

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